PATIENT SAFETY COURSE 2011
24th – 25th June, 2011 • Furama Riverfront, Singapore

Health Care Workers
Quality Management Managers and Executives
Risk Managers
Patient Safety Managers
Patient Safety Executives

CME and CNE Accreditation
CME and CNE points will be awarded for participation at the Patient Safety Course

Conference Secretariat:
Ping Healthcare Pte Ltd
No. 5 Upper Aljunied Link #05-05
Quartz Industrial Building Singapore 367903
Tel: (+65) 6778 5620          Fax: (+65) 6778 1372
Email: patientsafetycourse2011@gmail.com

For more information, please visit our website at:
http://www.hqss.org/

Speakers

A/Prof Ong Biauw Chi is Senior Consultant and Head at Singapore General Hospital Department of Anaesthesiology. She is the Director of Clinical Governance, the Director of Patient Safety and the acting Director of Quality Management in the Singapore General Hospital. She is the lead internal auditor for JCI and Chair of the Clinical Practice and Credentialing Committee of the hospital. She is also co-chair of the National Hi5 initiative which comprises Patient Safety officers from various hospitals. She is an appointed member of the Singapore Medical Council and is in the committee looking into Continued Professional Development of Medical Professionals. She is also appointed as a Senior Consultant and Medical Advisor to the Ministry of Health and is involved in the Clinical Quality Division of the Ministry of Health.

Ms. Irene Quay is the Chief Pharmacist at KK Women’s and Children’s Hospital. She is currently heading the department in the area of medication safety, clinical quality and audit as well as development of clinical research and training for her fellow pharmacists. Being a US Board certified oncology pharmacist specialist, her special interest lies in the area of safety in prescribing, dispensing and administration of chemotherapy. She is involved in a number of committees in hospital and cluster levels including KK Patient Safety Council, SingHealth Medication Safety Subcommittees, Medication Safety and JCI Core Committee in KK. She is a key player in the implementation of Close Loop Medication Management (CLMM) which consists of electronic inpatient ordering, Inpatient Pharmacy Automation System (IPAS) and Knowledge-Based Medication Administration (KBMA).

Mrs. Jeanne Lim has more than 35 years of healthcare experience. She has served as Director of Nursing for Eastshore Hospital and Gleneagles Hospital and Senior Administrator, Nursing in the International arm of Parkway Health. Currently she is the Assistant Vice-President, Quality Management in Parkway Health, responsible for JCI Accreditation, Hospital Licensure Management, Quality improvement Initiatives, Quality audits and performance, Data Management and Workplace Safety and Health Program. She is also the Deputy Chairperson WSH Council (Healthcare) Committee. As the Chairperson of the Practices Sub-committee she initiated the development of the Workplace Safety and Health Guidelines. She was the past Vice-President of Singapore Nursing Board (SNA) and continues to be active in SNA’s Leadership for Change Program since the joint venture program with WHO started in March 1999.

Dr. Sandhya Mujumdar is a Deputy Director in the Medical Affairs department, National University Hospital (NUH). In Singapore, she is an M.D. in Paediatrics from India and has a Master’s degree from UK in Healthcare Management. She is responsible for clinical quality, clinical audits, clinical service, risk management, patient safety, health services research, outcomes and performance management, clinical pathways and case management in NUH. She, in collaboration with NUH team, has developed quality and safety framework in NUH. She was instrumental in preparing NUH to attain Joint Commission International Accreditation in 2004 and recertification in 2007. She is one of the founding members of Healthcare Quality Society of Singapore (HQSS). Her key strengths are in teaching risk management, patient safety, root cause analysis, healthcare failure mode and effects analysis.

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President of HQSS
Dr. Ling Moi Lin

The Healthcare Quality Society of Singapore presents and invites you to the 3rd Patient Safety Course 2011 scheduled to be held on 24-25 June 2011.

The 3rd Patient Safety Course held last year with the objective to train healthcare workers in patient safety was immensely successful and received a positive feedback. Following on the huge demand we received a positive feedback. Dr. Ling Moi Lin, President of the Singapore Society of Pathologists and member of the Board of Directors of the International Journal of Infection Control, is a core group member for the WHO Hand Hygiene guideline. He is also awarded the “Bronze Bauhinia Star” from the Hong Kong Government for his work in infection control in Hong Kong.

The course will be beneficial to patient safety managers, patient safety, risk managers, quality management managers and executives, healthcare workers and administrators with interest in patient safety.

We look forward to seeing you at the course.

Your sincerely,
Dr. Ling Moi Lin
President of HQSS

Programme

24 June 2011, Friday

5:00 am Welcome
Dr. Ling Moi Lin
President of HQSS

8:00 am Patient Safety
Dr. Ling Moi Lin
President of HQSS

9 am Developing and Implementing Effective Patient Safety Program
A/Prof Sofisho Ang
Professor and Director, SingHealth Polyclinics

9:15 am Tea Break

9:30 am Company Science
Prof Seto Wing Hong
Professor (Hon), The University of Hongkong Hospital Authority
WHO Collaborating Centre for Infection Control - Quality and Safety, Hongkong West Cluster Director

10.30 am Open Disclosure
Dr. Peter Minning
Professor (Hon), The University of Hongkong
National University Hospital

11:15 am Lunch

11:30 am Understanding and Learning from Errors
Dr. Chan Wing Hong
Director, Quality Management National University Hospital

2:30 pm Patient Safety Challenges
Prof Seto Wing Hong
Professor (Hon), The University of Hongkong Hospital Authority
WHO Collaborating Centre for Infection Control - Quality and Safety, Hongkong West Cluster Director

5:00 pm END

25 June 2011, Saturday

8 am Improving Medication Safety
A/Prof Ong Biauw Chi
A/Professor and Director, SingHealth Polyclinics

10.30 am Being an Effective Team Player
A/Prof Ang Bee Leng
Professor (Hon), The University of Hongkong Hospital Authority
WHO Collaborating Centre for Infection Control and Senior Advisor, SingHealth Polyclinics

12.00 pm Lunch

1:30 pm Role of Leadership
Dr Ling Moi Lin
President of HQSS

2:00 pm Safety Measures
Dr. Sandra Meyerson
Professor, The University of Hongkong
Queen Mary Hospital

3:00 pm Tea Break

3:30 pm Data Analysis
Dr Ling Moi Lin
President of HQSS

5 pm END

Speakers

Dr. Ling Moi Lin is the Director of the Infection Control Association (Singapore) and President of the Asia-Pacific Society of Infection Control (APSC). She helped to set up the Healthcare Quality Society of Singapore in 2007 and is its Founding President. She obtained her postgraduate training in Microbiology at the Victoria University of Manchester, is a member of the Royal College of Pathologists of Australasia, and is its founding President. She is currently the Director of Infection Control at the Singapore General Hospital where she has placed play in the development of infection control program. Dr. Ling is the President of the Singapore Society of Pathologists and member of the Board of Directors of the International Journal of Infection Control, her interests are in infection control, antimicrobial resistance, molecular epidemiology and quality improvement.

A/Prof Sofisho Ang is currently the Vice-chairman of Medical Board for Patient Safety and Operations of the National University Health System (NUHS) where she actively involved in quality and patient safety. She is the Chair of the Risk and Management Patient Safety Committee of the NUHS and is also a consultant to the Asian College of Medicine on Patient Safety. A/Prof Ang is currently involved in teaching patient safety to all level of healthcare staff including medical students and also involved in projects on early escalation systems, surgical safety checklists and correct site surgery at the high risk WHO level. Her other interests include critical laboratory investigations, communication and proper handover and transfer of patient.

Prof. Seto Wing Hong is the Director of WHO Collaborating Centre for Infection Control and Senior Advisor, Infectious Disease Hospital Authority. He has played a key role in initiating Infection Control in Hong Kong and started the local training course for Infection Control Practitioners in 1983. He is involved extensively in Infection Control education throughout China and the region and is the Founding President of the Asia-Pacific Society of Infection Control. He has authored over a hundred research papers. The WHO has also regularly assigned him as advisor for various projects in Infection Control, Antibiotics Resistance and as a core group-member for the WHO-Hand Hygiene guideline. He is also awarded the “Bronze Bauhinia Star” from the Hong Kong Government for his work in Infection Control in Hong Kong.

Associate Professor Manning is current post as Emeritus Consultant in the Emergency Medicine Department of the National University hospital combines clinical work, teaching at undergraduate and postgraduate levels, and administration at Medical Board level. He is a Vice-Chairman Medical Board for medical-legal matters of the Mastectomy Audit Committee. He is a post and American Board of Emergency Medicine while currently examining for the combined MCEM / FAMS (AMS) in Singapore. He has also also been a Revision Council in Chest Medicine and Clinical Pharmacology with the curricula of the College of Emergency Medicine (UK) for the MCEM Part Examination. As the Chair of the MDH Residency Review Committee for Emergency Medicine, Associate Professor Manning was closely involved in regulation of the US-style residency training program that commenced in July 2010.

Dr Chow Mun Hung is a Family Physician by training. He graduated in 1995 and attained his fellowship degrees in Family Medicine in 1999, followed by the Fellowship by assessment of the College of Family Physicians, Singapore in 2002. In 2004, Dr Chow completed a Fellowship in Integrated Chronic Disease Management at Kaiser Permanente, Southern California and systems perspectives in patient care. He is currently Senior Consultant and Director, Quality Management in SingHealth Polyclinics. Dr. Chow is currently using an improving care delivery through system redesign, enhancing the framework, culture and capacity for Clinical Governance and continuous improvement in SingHealth Polyclinics, both of the strategic and technical levels. His interests include quality improvement and patient safety, especially with regards to chronic disease management and enhancing healthcare delivery system.

Registration Form

Title: [ ] Prof [ ] Dr [ ] Mr [ ] Ms [ ] (Pick appropriate box)
Given Name: ____________________________
Family Name: ____________________________
Affiliated organisation: ____________________________
Mailing address: ____________________________
Postal code: ____________________________
City: ____________________________
Country: ____________________________
Telephome: ____________________________
Mobile: ____________________________
Fax: ____________________________
E-mail: ____________________________

Dietary requirements (If any): ____________________________

Registration Fees

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I hereby authorize to make payment of $__________________ to be made through:
[ ] Cheque/Bankdraft payable to “Ping Healthcare Pte Ltd”
[ ] Credit Card (please delete according)
[ ] Credit Card - Visa/ Mastercard (please delete accordingly)

Card no: ____________________________
Expiry date: ____________________________
CIV/CVV: ____________________________

Card holder’s name: ____________________________
Card holder’s address: ____________________________

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Cancellation/Refund

CANCELLATION POLICy

Enclosed is my total payment of S$__________________ to be made through:

[ ] Cheque/Bankdraft payable to “Ping Healthcare Pte Ltd”

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HGSS Secretariat - Ping Healthcare Pte Ltd [Upper Aljunied Link, OCS-05, Quater Industrial Building, Singapore 379703]
Tel: (65) 6778 5360 Fax: (65) 6778 1372
Email: info@healthupsing2011@gmail.com

Cardholder’s name: ____________________________
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